

MASON ESTATES



2145 Horseshoe Drive
Alexandria, LA 71301
(318) 448-0060
Fax (318) 448-0070

Refund Policy

Application Fee(s)

The application fee(s) is nonrefundable.

Application and Security Deposit

We will refund your security deposit if you or any co-applicant is disapproved. We will refund the security deposit within three business days (not to exceed 30 days) of such disapproval. Refund checks may be made payable to all co-applicants and mailed to one applicant. If paid by credit card, we will refund the security deposit within three business days (not to exceed 30 days).

If you cancel within three business days of application, we will refund your security deposit. The refund will be mailed within three business days (not to exceed 30) of cancellation of application. The refund check may be made payable to the person or persons that submitted the refund, or if paid by credit card we will refund the security deposit within three business days (not to exceed 30 days). **The security deposit will not be refunded if you cancel after the third business day after submitting your application; it will be forfeited.**

Rent

Rent is not refundable. If you feel you have paid the incorrect amount due to an error on your part, please contact the leasing office at: 318-448-0060 or manager@liveatmasonestates.com